



NATIONAL AUTHORITY FOR TRADE AND CONSUMER PROTECTION

PRESS RELEASE

Consumer Protection Partnership for Hungarian families and compliant businesses

All year round, consumer protection authority inspections are carried out by government offices for the benefit of Hungarian families and compliant businesses. The national inspections are carried out according to uniform rules, taking into account the interests of both buyers and sellers.

The National Authority for Trade and Consumer Protection (NATCP) and the government offices under its professional control, acting as consumer protection authorities, are continuously present in traditional trade as well as monitoring e-commerce. Their inspections range from price display, through rules on promotional products, to compliance with complaints handling provisions. In addition to supermarket chains, small grocery stores, markets and fast food outlets, government officials also carry out checks in specialised shops selling certain specialised products.

To help businesses to comply with the law, the consumer protection authority will in principle only issue a warning for a first infringement and only impose a fine for repeated infringements or for more serious infringements as defined by law. István Pintér, President of the NATCP, said that *"in addition to raising consumer awareness, the Authority also aims to strengthen business compliance with the law, so in a spirit of mutual trust we cooperate with all businesses and business associations whose aim is to comply with the law and ensure consumer satisfaction."*

The National Authority for Trade and Consumer Protection and government offices monitor compliance with the law throughout the year, protecting the rights of Hungarian families and the interests of law-abiding businesses.

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National Authority for Trade and Consumer Protection